



Pollution Incident Response Management Plan



Renewable Oil Services	
13092	
Rutherford	
36-38 Bradmill Ave, Rutherford NSW 2320	
1300 579 278	
1800 574 357	
https://www.jrrichards.com.au/	
PIRMP EPL 13092	
QHSE Manager	
8 July 2024	



Notifying Pollution Incidents

A pollution incident means an incident or set of circumstances during or as a consequence of which there is or is likely to be a leak, spill or other escape or deposit of a substance, as a result of which pollution has occurred, is occurring or is likely to occur. It includes an incident or set of circumstances in which a substance has been placed or disposed of on premises, but it does not include an incident or set of circumstances involving only the emission of any noise.

If a pollution incident occurs in the course of an activity so that material harm to the environment (within the meaning of section 147 of the POEO Act) is caused or threatened, the person carrying out the activity must immediately implement this plan in relation to the activity required by Part 5.7A of the POEO Act.

What must be Notified:

Material harm to the environment, involving actual or potential hard to health or safety of humans beings or ecosystems, OR actual or potential loss for property damage exceeding \$10 000.

The following environmental incidents must be notified:

All environmental incidents where material harm (as above) has resulted, and external agencies are involved (Police, Fire, etc), for example:

A major fire that cannot be controlled.

A major spill of a substance that (if not controlled) could escape the boundary of the depot.

Depot staff or Drivers can report incidents or hazards using the usual reporting system, which may lead to activation of the PIRMP at the discretion of those appropriately trained.

All incidents must be reported to 1800 JR HELP (1800 574 357).

The following must be contacted:

Fire + Rescue - 000 as appropriate, if there is an immediate threat to people or environment.

Otherwise, the following must be contacted, in order:

- EPA 131 555.
- NSW Health (4924 6477).
- Fire + Rescue 000.
- SafeWork NSW 131 050.
- Local Council (Maitland City Council 4934 9700).

Also, neighbours must be contacted, in keeping with the procedures below.

For any notifications, the Notifications Worksheet must be used as a record.

Information to be given is:

- The time, date, nature, duration and location of the incident.
- Location of where the pollution is or is likely to occur.
- The nature, and quantity and concentration of pollutants (if known).
- The circumstances in which the incident occurred.
- The actions, taken or proposed.



Communicating with Neighbours and the Community

Complaints Line

The Complaints Line (1800 574 357) is posted on the JR Richards website at www.jrrichards.com.au/documents/; and the Renewable Oil Services website at: www.renewableoil.com.au/

Establishing Priorities

Management shall contact Council (on the adjoining site) and arrange resources to contact neighbouring properties. Priorities shall be established to determine affected neighbours, based on:

- Distance and direction from the source.
- Location of neighbours adjacent downstream water courses.
- Wind direction and strength.
- Height and magnitude of emissions.

Details of how Neighbours will be informed, including Early Warnings and Regular Updates

The Notifications Worksheet (see Appendices) contained addresses and contact details of neighbours to be informed of a pollution incident.

Use a printed Notifications Worksheet, when notifying the Authorities and neighbours, and make notes as a record. A copy must be attached to the Incident Report.

Warnings and progress updates shall be provided at key stages during the management of an incident; or if any new risks arise, depending on the length of the incident.

Procedures for Communicating with the Community

Once the PIRMP has been activated, resources shall contact the neighbours to advise of the incident (and provide updates) either by door knocking, telephoning or through letter box drops. A risk assessment shall be carried out, prior to approaching any property.

Specific Information to be Provided

The specific information includes:

- Type of pollutant.
- Prevailing winds.
- Height and magnitude of air emission.
- Location of any onsite fallout or offsite impacts.
- Likelihood of the pollutant reaching ground level.
- Possible impacts on any sensitive receptors.
- Actions taken or proposed.



Process Flowchart (to be used by the Operations Manager and Chemist Only)

Does the pollution incident present an immediate threat to human health or property?



IMMEDIATELY notify '000'

- NSW Fire and Rescue
- NSW Police
- NSW Ambulance



Does the Pollution incident constitute "actual or potential material harm to the environment"?

Does the incident involve actual or potential harm to the health or safety of human beings or to ecosystems that is <u>NOT TRIVIAL</u>?

Will the remediation/clean-up cost more than \$10,000?



Report incident as per internal Incident/Near Miss Reporting Form.



Must notify the environmental Protection Authority (EPA) <u>IMMEDIATELY</u>:

- Call EPA on 131 555 (ARA).
- Call NSW Ministry of Health Newcastle Public Health Office on 4924 6477.
- Call NSW Fire and Rescue on 1300 729 579.
- Call SafeWork NSW on 131 050 .
- Call Maitland City Council on 4934 9700.



Information that must be notified:

- Time, date, nature, duration and location of incident
- Location of the place where pollution is occurring or is likely to occur
- If known, the following information must also be notified:
- Nature, estimated quantity or volume and concentrations of any pollutants involved
- Circumstances in which the incident occurred (including cause of incident)
- Action(s) taken or proposed to be taken to deal with the incident and any resulting pollution or threatened pollution
- If not known at the time of initial notification, above information must be notified IMMEDIATELY after it becomes known.

NOTE:

Detailed records should be maintained at each step of the process, including the date and time actions are taken.

Any decision to notify, or not notify, must be recorded in writing with reasons.

Do not report an opinion to the authorise – ONLY FACTS.





Appendix 1. Notifications Work Sheet

Brief Sheet	
Time and date of Incident	
Nature of the incident:	
Duration of the incident:	
Location of the incident:	
Nearest cross street:	
Location of where pollution is likely to occur:	
Circumstances in which the incident occurred:	
Actions taken or proposed:	







Date:	Details	Notes					
Authority: EPA							
Number:	131 500						
Time:							
Call Receiver:							
Reference No.:							
Notifier:							
Authority: NSW Health							
Number:	02 4924 6477						
Time:							
Call Receiver:							
Reference No.:							
Notifier:							
Authority: SafeWork NSW							
Number:	131 050						
Time:							
Call Receiver:							
Reference No.:							
Notifier:							
Local Council							
Number:	4934 9700						
Time:							
Call Receiver:							
Reference No.:							
Notifier:							
FIRE + Rescue							
Number:	000 / 1300 729 579						
Time:							
Call Receiver:							
Reference No.:							
Notifier:							





Neighbours Notified

Address	Company	Phone	Direction from	Notified Time and date.	Notes
			site	uate.	





NOTES